

BUCASIA BEACH PARK RULES

EMERGENCY: Phone the office 4954 6375. If unattended phone 000

Behaviour, Alcohol & Drugs: Drunkenness, abusive, violent or disruptive behaviour, foul language, illegal drug use, indecent exposure, public nudity or lewd behaviour will not be tolerated, immediate eviction will result. Police will be called to lay charges if necessary. **No refunds will be given.**

Amenities: All children under twelve years must be accompanied by an adult and be supervised at all times. Please consider others when using the facilities by leaving them in a clean, neat and tidy condition. **No** pets are allowed inside the amenities.

Check out: checkout time is strictly **10AM**. Booking extensions are subject to availability and cannot be guaranteed.

Early departures: no refunds will be given should you wish to cut your stay short or in the event of bad weather.

Children: parents are responsible for their children's behaviour. Children under 12 years must be escorted to, and supervised in the amenities, pool, camp kitchen etc. by an adult. No riding of bikes after dark, around amenities, laundry and BBQ area. Keep to walking pace. Bikes, scooters skateboards etc are not to be left on the pathways.

Fires: we do not have a permit for open fires at any time.

Fish cleaning: is not permitted inside the park or amenities.

Laundry: Open 7.00am to 7.00pm. Washing machines are \$4 & dryer \$3. Machines only take \$1 coins, change and washing powder is available at the office. **No temporary clotheslines are to be erected in the trees or around sites.**

Pets: the "pet friendly" rules are necessary for animal harmony. Please read and **strictly obey** them at all times.

Pool: hours are 8.00am to 6.00pm. Be aware that there is **no** lifeguard on duty. All children under 12 years of age are to be supervised by an adult whilst in the pool area. No glass is to be taken into the pool area. No bombing or diving is allowed. Pets are not permitted in the pool area.

Power leads: only **one** certified 15 amp power lead may be used and the use of any power board or double adapter is strictly prohibited. Damage caused by poor power leads will be charged to your account. Leads **must not** be a trip hazard or cross walkways.

Quiet times: noise must be kept to an absolute minimum between **10 PM** and **7 AM**.

Rubbish disposal: all rubbish must be wrapped in plastic bags to reduce odours and flies. **NO** fish scraps are to be placed in the bins.

Security: Keep your valuables safe and your caravans locked; remember our park is open to the roadway. Management takes no responsibility for theft or burglaries.

Sites: please keep your site tidy and neat. If it requires maintenance or mowing please notify the office. Be careful not to damage trees or shrubs when setting up.

Smoking: by law there can be no smoking inside any building in the park or within 5m of any doorway. **No smoking** permitted within the BBQ area.

Speed limit: you must observe a 10km speed limit at all times within the parks ground. Children must be safe.

Parking: you may only bring **one** car into the park. Large vehicles and additional cars must be left outside the park. **Do not** park on empty sites or slabs as this frequently causes major problems for late check-ins.

Tents and Annexes: Trenches must not be dug around tents or annexes without specific permission from the manager. Pegs must not be driven into the ground where there might be plumbing or underground power. **ASK** if you're unsure.

Vans and Camper trailers: must be registered and in towable condition with their towbars facing the roadway.

Motor homes and Buses: must be backed into the site.

Boats and trailers: must be parked outside the grounds.

Visitors: The Park and facilities are for registered guests only. Please notify office of your visitor's arrival, you are responsible for your guests. Visitors must leave their vehicles outside the park.

OFFICE HOURS:

Monday – Friday 8:30am – 5:30pm
Saturday – Sunday 9:00am – 5:30pm

CANCELLATION & REFUND POLICY

- Refunds will only be given with more than 14 days notice of cancellation.
- A 100% cancellation fee applies if the booking is cancelled less than 14 days prior to the arrival date or if a no show occurs.
- No refunds will be given for change of mind or for early departures.
- Under no circumstances will refunds be given due to weather conditions

Acceptance of these rules is a pre-requisite for staying in our caravan park.